

All below services are available through the use of Saudi Arabian Airlines interactive SMS Client software specifically developed for mobile devices. The SMS client can be used by both STC and MOBILY customers. Also, the SMS client can be set to use Arabic or English interface. All you need is to enter needed information and press send and, in short time, you will get an SMS reply of your requested information.

Service Type	Description	Reply	Comments
1. Reservation Display	Enter Booking Reference Number then select Reservation display and press Send	Complete information about first two segments of reservation	Both Numeric and Alphanumeric Booking References can be used
2. Reservation Confirmation	In case you received an SMS from SAUDIA stating that you have a chance to confirm your reservation, Enter Booking Reference Number then select Reservation Confirmation and press Send	SMS acknowledging that confirmation is done or asking you to call Saudia in case your confirmation can not be done automatically	Both Numeric and Alphanumeric Booking References can be used
3. Reservation Cancellation	In case you need to cancel your entire reservation, Enter Booking Reference Number then select Reservation Cancellation and press Send	SMS acknowledging that cancellation is done or asking you to call Saudia in case your cancellation can not be done automatically	Both Numeric and Alphanumeric Booking References can be used
4. Tickets Time Limit	Enter Booking Reference Number then select Reservation display and press Send	Time limit to purchase you tickets if exists	Both Numeric and Alphanumeric Booking References can be used



Service Type	Description	Reply	Comments
5. Flight Availability	To find out First booking Availability, Select desired origin and destination cities, travel class and date then press Send	First availability for the select destination	Shows first Availability for one seat booking only
6. Add Mobile Number	To add mobile number to your booking, Enter Booking Reference Number and mobile number then press Send	SMS acknowledging the addition of the mobile number	Both Numeric and Alphanumeric Booking References can be used
7. Flight Time	To know Actual departure and arrival times of a flight, Enter flight number and flight date then press Send	The actual departure and arrival time of the requested flight	Flight number should be entered without the airline code "SV"
8. Flight Schedule	To display flight schedule between two cities, Select desired origin and destination cities and date then press Send	Display flight schedule for the requested destination	
9. Fare Display	To display tickets fares between two cities, Select desired origin and destination cities and direction then press Send	Display fares of all available travel classes for the requested destination	
10. Settings	<p>Language: Select Language to set the program to your preferred language interface (Arabic or English)</p> <p>Service Provider: Select service provider to set the program to your mobile service provider (STC or Mobily)</p>		
11. Help	To display a brief description about the available SMS services	Display help	

